

American Overhead Door & Dock



Protect Your Investment With Our

PLANNED MAINTENANCE PROGRAM

The most cost-effective way to avoid downtime and to maintain safety is with American Overhead Door and Dock – Your Overhead Door Companies Planned Maintenance Program.

We offer affordable service contracts for all loading dock systems, high speed overhead doors, rapid roll doors and automatic gate systems.

Maximizing Your Investment

With over 25 years of experience as a Mid Atlantic Region Overhead Door and Loading dock Sales and Service Company, American Overhead Door and Dock, would like to introduce a Planned Maintenance Program so beneficial and cost effective that it will increase your workers' productivity and safety along with extending the life span of your equipment.

Increases Productivity While Decreasing Downtime

A Planned Maintenance Program ensures proper equipment operation and avoids costly breakdowns. That means employees spend more time being productive on-the-job rather than waiting for time-consuming, unplanned and costly repairs. Our factory trained personnel service your equipment with authorized parts so it adheres to the manufacturers' specifications and does not jeopardize your warranty.

Creates a Safe Environment

When you regulate your equipment, you achieve the safety standard required for quality operation and reducing any factor of unpredictability makes your work environment safer! The overall result helps prevent OSHA citations and may reduce worker's compensation claims by troubleshooting any possible equipment hazards.

Protects Your Investment

The Planned Maintenance Program contract assures your initial equipment investment does not rapidly diminish with the normal wear and tear of typical operations. Not only does the Planned Maintenance Program safeguard your investment; it also extends the life span and effectiveness of it! Through monitoring your equipment, minor repairs and adjustments executed on a frequent basis forestall costly major overhauls or premature replacement.



COMMERCIAL-INDUSTRIAL

- Insulated Sectional Doors
- Uninsulated Sectional Doors
- Aluminum Sectional Doors
- High Speed Doors
- Cooler Doors
- Freezer Doors

ROLLING STEEL DOORS

- Service Doors
- Sliding Grilles
- Insulated Doors
- Counter Fire Doors
- Fire Doors
- Roll Down Store Front
- Grilles
- Mini Warehouse Doors

ELECTRIC OPERATORS

- Reversing Edges
- Radio Controls
- Photo Cells
- Push Button Controls
- Key Switches

LOADING DOCK EQUIPMENT

- Mechanical Levelers
- Dock Seals
- Hydraulic Levelers
- Dock Bumpers
- Air Bag Levelers
- Strip Doors
- Vertical Storing Levelers
- Traffic Doors
- Dock Restraints
- Safety Equipment
- Dock Shelters

EASTERN/CENTRAL PA | NEWJERSEY | DELAWARE | MARYLAND

TOLL FREE 800-946-3639 SERVICE@DOCKS-DOORS.COM WWW.DOCKS-DOORS.COM

**PROTECT YOUR INVESTMENT!
CALL AMERICAN OVERHEAD DOOR AND DOCK
YOUR OVERHEAD DOOR COMPANY TODAY.**

FEATURES & SERVICES



With the Planned Maintenance Program, you receive a full range of service treatments by trained experts, which means trouble-free operation.

INSPECTION

All parts, fasteners, welds, and overall operation of equipment are carefully inspected and evaluated.

CLEANING

A thorough cleaning of all moving parts to remove debris build-up as a result of normal operations is performed on the equipment. In addition, this procedure also includes a cleaning of the surrounding area to promote safety and to remove any outside interference.

ADJUSTMENT

Over time, parts become disengaged and misaligned. Therefore, adjustments are needed on a periodic basis. Our service professionals regularly adjust equipment as stated in the manufacturers' manuals to maintain proper working condition and validate the warranty.

LUBRICATION

All moving parts and assemblies receive applications of necessary lubricants according to the manufacturers' requirements.

FINAL INSPECTION

After a final inspection of the entire operation of equipment, American Overhead Door and Dock- Your Overhead Door Company service representative makes recommendations and notes required parts.

PARTS/EXTRA WORK

While a Planned Maintenance Program may extend the quality and duration of your equipment, it cannot guarantee unending life to any product. Eventually parts reach the end of their functional life and require replacement. Upon the customer's authorization, the necessary parts will be replaced. Parts and labor will be billed additionally.

IMMEDIATE RESPONSE

In an emergency situation, the Planned Maintenance Program prioritizes immediate action to the customer and expedites the return of productivity to both equipment and employees.

COST AND EFFICIENCY

In order to assure a cost effective visit, we will pre-schedule the visit with your contact person. Prior to the service call, your assistance in preparing easy access to the equipment will help keep repair costs down and allow the visit to be totally dedicated to inspecting and repairing the equipment.

ACCOUNTABILITY

One of the Planned Maintenance Program objectives is to meet your company's insurance requirements as it pertains to subcontractors working on-site. Whenever our trained service personnel work on your equipment, the result is a detailed service record for your files.

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